

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Serial No. .... 10/826,160  
Filing Date ..... 4/15/2004  
Confirmation No. .... 8619  
First Named Inventor..... Hua-Jun Zeng  
Assignee..... Microsoft Corporation  
Group Art Unit..... 2168  
Examiner ..... Aaron J. Sanders  
Attorney's Docket No. .... MS1-1892US  
Title: .... Mining Service Requests for Product Support

To:        Commissioner for Patents  
          P.O. Box 1450  
          Alexandria, VA 22313-1450

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Fees will be paid by credit card through the EFS Web; however the Commissioner is hereby authorized to charge any deficiency of fees and credit any overpayments to Deposit Account Number 12-0769.

Respectfully Submitted,

Dated: July 27, 2007

By: / Brian G. Hart Reg. No. 44,421 /

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